



Privacy Policy

R&R Sewing Services (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or contact us regarding our sewing, alteration, and design services.

1. Who We Are

R&R Sewing Services
Cotta House
169-171 Hallgate
Cottingham
Hull HU16 4BB

Email: hello@rinaroatsewing.co.uk

Phone: 07598 833013

Website: rinaroatsewing.co.uk

2. What Information We Collect

We may collect and process the following personal information:

- Your name
- Email address
- Phone number
- Address (if required for delivery or collection)
- Details about your clothing alterations or custom orders
- Any information you provide through contact forms, email, phone calls, or social media
- Website usage information through cookies and analytics tools

3. How We Use Your Information

We use your information to:

- Respond to enquiries
- Provide sewing, alteration, and design services
- Manage bookings and customer orders
- Process payments

- Arrange collection or delivery
- Improve our website and services
- Comply with legal obligations

We only use your personal information where we have a lawful basis to do so under UK data protection law.

4. Cookies and Website Analytics

Our website may use cookies to improve your browsing experience and understand how visitors use the site.

Cookies may collect information such as:

- IP address
- Browser type
- Pages visited
- Time spent on the website

You can disable cookies through your browser settings if you prefer.

If Google Analytics or similar services are used, these providers may process anonymous usage data in accordance with their own privacy policies.

5. Sharing Your Information

We do not sell your personal data.

We may share information with trusted third parties only where necessary, including:

- Payment providers
- Delivery services
- Website hosting or maintenance providers
- Legal or regulatory authorities where required by law

All third parties are expected to keep your information secure and confidential.

6. How We Store and Protect Your Data

We take appropriate security measures to protect your personal information against unauthorised access, loss, misuse, or disclosure.

Your data is stored securely and retained only for as long as necessary for business or legal purposes.

7. Your Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data
- Restrict or object to processing
- Withdraw consent where applicable
- Lodge a complaint with the UK Information Commissioner's Office (ICO)

ICO website: [Information Commissioner's Office](#)

8. Third-Party Links

Our website or social media pages may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

9. Social Media

If you contact us through platforms such as Facebook or Instagram, your interaction will also be subject to those platforms' privacy policies.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any updates will be posted on this page with the revised effective date.

11. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact:

R&R Sewing Services

Email: hello@rinaroatsewing.co.uk

Phone: 07598 833013