



Terms & Conditions

These Terms & Conditions apply to all services provided by R&R Sewing Services (“we”, “our”, “us”). By booking a service, leaving garments with us, or using our website, you agree to the following terms.

1. Business Information

R&R Sewing Services
Cotta House
169–171 Hallgate
Cottingham
Hull HU16 4BB

Email: hello@rinaroatsewing.co.uk
Phone: 07598 833013

Website: [R&R Sewing Services](https://www.rinaroatsewing.co.uk)

2. Services

We provide sewing, clothing alterations, repairs, bespoke tailoring, and related textile services.

All work is carried out with reasonable care and skill. However, due to the nature of alterations and repairs, we cannot guarantee exact outcomes where garments are damaged, delicate, aged, or made from difficult materials.

3. Quotes & Pricing

- Prices provided are estimates unless confirmed in writing.
- Additional charges may apply if extra work is required after inspection.
- Final pricing may vary depending on garment condition, fabric complexity, or requested changes.
- Payment is due upon collection unless agreed otherwise.

4. Fittings & Measurements

Customers are responsible for attending fittings where required.

We cannot accept responsibility for poor fit where:

- measurements supplied by the customer are incorrect,
- fittings are declined,
- or garments are altered after collection.

5. Customer Responsibilities

Customers must:

- Check garments carefully before leaving them with us
- Remove valuables from pockets
- Inform us of any stains, damage, or special care requirements
- Collect items within a reasonable timeframe after completion

We reserve the right to refuse work on items that are heavily soiled, unsafe, or unsuitable for alteration.

6. Collection of Items

Customers will be notified when work is complete.

Items not collected within 90 days may be disposed of or donated unless prior arrangements have been made.

7. Liability

While we take great care with all items, R&R Sewing Services shall not be liable for:

- pre-existing damage,
- weakened fabric,
- shrinkage,
- colour fading,
- or issues resulting from previous alterations or wear.

Our liability for any claim relating to services provided shall not exceed the amount paid for the work carried out.

We are not responsible for:

- loss of buttons, sequins, beads, or trims during alteration where these are already loose or fragile,

- natural wear and tear,
- or manufacturer defects.

8. Cancellations & Changes

Customers should provide as much notice as possible for cancellations or appointment changes.

Deposits paid for bespoke or custom work may be non-refundable once materials have been ordered or work has commenced.

9. Opening Hours

Our opening hours may vary and are subject to change, particularly during:

- school half-term periods,
- public holidays,
- seasonal holidays,
- staff illness,
- or other operational requirements.

We recommend checking our latest opening hours via our website or social media pages before visiting.

10. Website Use

All content on this website, including images and text, remains the property of R&R Sewing Services unless otherwise stated.

Content may not be copied, reproduced, or distributed without permission.

11. Privacy

Any personal information provided to us will be handled in accordance with our Privacy Policy.

Please refer to our Privacy Policy page for further information.

12. Changes to These Terms

We reserve the right to update these Terms & Conditions at any time. Updated versions will be published on this website.

13. Contact

If you have any questions regarding these Terms & Conditions, please contact:

R&R Sewing Services

Email: hello@rinaroatsewing.co.uk

Phone: 07598 833013